

## CERTIFICATE OF APPROVAL

This is to certify that the IT Service Management System of:

**TECHNISERV, spol. s r.o.**  
**Baarova 231/36**  
**140 00 Praha 4**  
**Czech Republic**

has been approved by Lloyd's Register Quality Assurance  
to the following IT Service Management System Standards:

**ISO/IEC 20000-1:2011**

The IT Service Management System is applicable to:

**IT services provision to internal and external customers  
in the area of design, installation, operation and servicing  
of telecommunication and data systems, including their  
management and software, in accordance with  
TECHNISERV, spol. s r.o. Service Catalogue.**

This certificate is valid only in association with the certificate schedule bearing the same  
number on which the locations applicable to this approval are listed.

This certificate forms part of the approval identified by certificate number PRA 0003944.

Approval  
Certificate No: PRA 0003944/D

Original Approval: 15 January 2010

Current Certificate: 15 January 2016

Certificate Expiry: 14 September 2018



Issued by: Lloyd's Register EMEA, Prague office,  
for and on behalf of Lloyd's Register Quality Assurance Limited





## CERTIFICATE SCHEDULE

### **TECHNISERV, spol. s r.o. Baarova 231/36 140 00 Praha 4 Czech Republic**

#### **Head Office:**

TECHNISERV, spol. s r.o.  
Baarova 231/36  
140 00 Praha 4  
Czech Republic

#### **Activities:**

Company registered office.

#### **Locations:**

TECHNISERV, spol. s r.o.  
Moskevská 86  
101 00 Praha 10  
Czech Republic

#### **Activities:**

IT services provision to internal and external customers in the area of design, installation, operation and servicing of telecommunication and data systems, including their management and software, in accordance with TECHNISERV, spol. s r.o. Service Catalogue.

TECHNISERV IT, spol. s r.o.  
Traťová 1  
619 00 Brno  
Czech Republic

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